

## Quality Policy

1<sup>st</sup> Waste Management Consultants Ltd intends to meet or exceed the expectations of its customers in order to achieve and sustain the highest reputation for the management of commercial waste and recycling services, thereby becoming the provider/broker of choice, and hence ensuring business growth.

This policy is achieved through compliance with the requirements of the management system described in the Business Management System manual, which in turn ensures compliance with the ISO 9001:2025, ISO 14001:2015 & ISO 45001:2018 standards, as well as appropriate statutory and regulatory requirements.

Continuous improvement of the business is facilitated through;

- Measurement of Key Performance Indicators and Objectives, and acting upon the results of these measurements to ensure that any perceived shortcomings are addressed.
- Ensuring resources are available to achieve targets
- Our supply chain is well managed, supported and meets our high standards
- Communicating with internal & external groups affected
- Providing training and supporting good practices in line with our quality policy.

To this end, the Quality System is reviewed quarterly by the Directors of the business and enhanced wherever possible based on both internal measures and input from stakeholders.

Signature:

A handwritten signature in black ink, appearing to read 'Richard Groome', written over a horizontal line.

Name:

Richard Groome

Position:

Managing Director

Date:

20/11/2025